

## Retail Logistics Supply Chain Code of Conduct

- We recognise and accept our obligations in the transport chain of responsibility to maintain and promote safe operations.
- We undertake to comply with all road transport laws applying to our operations.
- We, as manufacturers, suppliers, retailers or logistics suppliers, will not knowingly make or meet any demand or requirement that would cause us to breach road transport laws applying to our operations.
- We will actively support the development of appropriate industry Codes of Conduct, Codes of Practice and Guidelines for the purpose of promoting compliance with road transport laws.
- We will also ensure that we have in place suitable and adequate processes, programs, policies and training so that we can demonstrate that we have taken reasonable steps to comply with all relevant laws.
- We recognise and accept our obligations include queuing and scheduling requirements, load and unloading facilities and equipment, well maintained, appropriately designed and equipped vehicles, fatigue management, driver health, safety and security requirements generally.
- We will cause all new contacts or arrangements between us to include compliance with this code of conduct as a material requirement.
- We recognise and accept that cost alone should not be the determining factor in meeting our obligations under this code.
- We will actively support and assist the national Transport Commission to meet its responsibility to develop appropriate uniform or nationally consistent road transport regulations and operational reforms.
- The code and Retail Logistics Supply Chain Code guidelines are intended to be read together.



### What will the RLSC Code of Conduct do for me?

- **Provide a structured approach to compliance**  
It is a code of conduct which aids compliance by setting industry agreed best practice standards, regardless of state of operation and providing a measure of these compliance standards.
- **Strengthens your reasonable steps defence by working together**  
Members commit to incorporating a requirement of compliance to the Code in contracts with other members, strengthening the partnership approach to compliance along the supply chain.
- **Demonstrates intent and commitment**  
It is a voluntary code based on the principle of self-regulation, using peer pressure to do the right thing. Membership can be revoked.
- **Shared safety knowledge for all, large and small**  
Smaller companies benefit from the expertise available in bigger companies.
- **Access to the National Logistics Safety Code (NLSC)**  
The legislation applies to all industry sectors and the RLSC Code of Conduct is part of the wider NLSC.
- **Recognition via independent third party auditing & PAR process**  
It requires input and detailed work from every member in order to improve compliance and the PAR process provides recognition among your supply chain partners that you are managing compliance requirements.

## Retail Logistics Supply Chain Code of Conduct

### How Do You Measure UP



## Industry Leading Safety

The Retail Logistics Supply Chain Code of conduct is designed to ensure that all participants are aware of their responsibilities in the supply chain when they control or influence the carriage of freight. Small and large business can benefit from the expertise available as well as all industry types.

It consists of a 10 point Code of Conduct, guidelines, an audit framework document and an assessment tool. It also makes a number of useful tools available to members such as load restraint guides, time slot and queuing principles and standards.

## Benefits

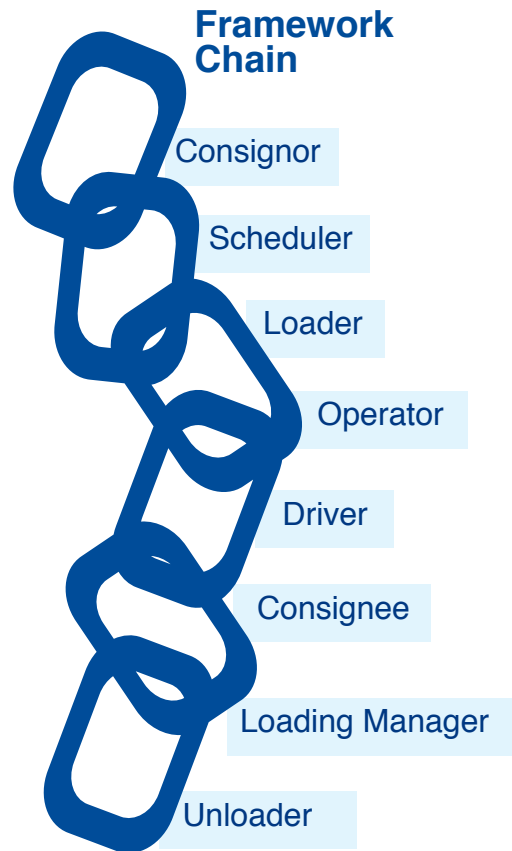
The Retail Logistics Supply Chain Code of conduct provides:

- A consistent interpretation and application of complicated and fragmented legislation at state and federal level
- Access to an audit tool which is kept up-to-date with the latest amendments to legislation
- An audit framework document detailing each party's responsibilities and obligations
- Coverage of an end-to-end supply chain (consignor, carrier and receiver)
- A self-audit framework that results in specific actions to improve compliance

- **Members of the code commit to working with the other members to audit and improve their compliance**
- **Membership of the Code is voluntary**
- **Membership of the Code is administered by the Australian Logistics Council**



## Road Transport & OH&S legislative requirements



Responsible parties throughout the supply chain are linked via the 'Chain of Responsibility'. One or all of these parties may be held responsible for an on road breach, so you need to have confidence that your supply chain partners are managing their part of the chain.

The code hasn't changed our view about our internal systems but we had been looking within our own four walls. The code has opened our eyes and will take us to the next level. We will now look outside our own four walls and look at how we interact with others in the supply chain.

**From Supplier Signatory**

## Signing up

- A baseline audit is conducted within 180 days of signing the Code
- For the first 3 years, an annual Compliance Review Audit is conducted
- A Partnership Audit Review is to be conducted following each audit
- All auditors need to be accredited and registered with the RABQSA
- The ALC is to be advised when each audit is to be completed

## Contact Us

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